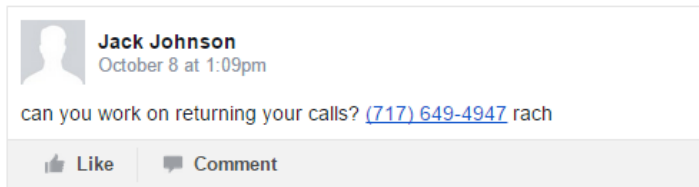


Collections Timeline – All Dates for the Year 2015

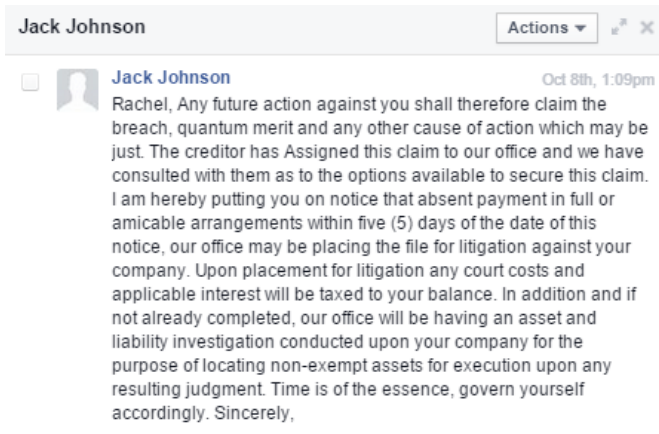
- 9/24–Nathan received a call from someone named Kelly who said he was on the team at the collections agency. He said that they are sending an invoice for \$576. When Nathan told him he didn't understand why, Kelly became belligerent and told him he was 'f%^\$d.' He also threatened to take Strella Social Media to small claims court.
- 9/25-10/4–Nathan received 10 phone calls and several voicemails. Rachel also received 4 calls and voicemails. Both Rachel and Nathan receive text messages a few times per week. All messages contain threats and demand an immediate call-back.
- 10/5–The agency left a message on Rachel's parents' home number line, looking for her as a 'concerned party.'
- 10/5–Someone from the agency created an alias account on Facebook and tried to 'friend' Rachel (using the name "Jack Johnson"). "Jack" also sent Rachel a private message via Facebook that day.
- 10/8–"Jack" replied to a photo on the feed of the Strella Social Media Facebook fan page that read:

Jack Johnson commented on Strella Social Media's photo.



[View on Facebook](#)

- 10/8–"Jack" also sent a message to the fan page that read:



- 10/8–Another agency rep, named Adam, sent an email to Rachel that said the same as the message to the fan page above.
- 10/14–RAB called both Nathan's cell phone and Rachel's cell phone – and left messages on both. They also tried to call from a Harrisburg number and a New Bloomfield number to Rachel's cell phone. The voicemail was threatening and belligerent stating that Rachel is on social media and the collections company will get paid one way or the other. He then sent Rachel two text messages that read:

3 friends off Facebook have been contacted. I will continue calling till i am paid what you owe my office

stop ignoring your calls and handle your responsibilities

- 10/28–Rachel’s lawyer sent a cease and desist letter to the company rep named Adam.
- 11/6–Rachel received a missed call from a cell number with the same area code as Nathan’s phone, (570) followed by a missed call from Nathan, that wasn’t really Nathan. Nathan received a missed call from the collection agency number followed by a missed call from me, which wasn’t really Rachel. No voicemails.
- 11/11–Someone named Steve sent an email to the generic email box for Strella Social Media that stating that there is a balance owed and that if he is not contacted by tomorrow, the case will go to small claims. There was an invoice attached in the amount of \$546.60.
- 11/12–Rachel received an invoice from RAB via mail. It’s dated 10/31 in the amount of \$218.65.
- 11/19–Rachel received a voicemail from someone at RAB regarding the balance.
- 11/24–Nathan received voicemail from a spoofed local number. Steve left a threatening message that he would contact relatives, neighbors, or other business associates until payment is made. He suggested that Nathan call him back before it gets ‘very difficult.’
- 12/1–Nathan received call from a number with the same area code as his phone. Then another one. Then another one. No voicemails.
- 12/7–Rachel’s lawyer sent another cease and desist letter – this time to the initial contact at RAB as well as Adam and Becca.
- 12/9–Rachel received an invoice from RAB via email. It’s dated 12/1 and it requested the amount of \$218.65. Accompanying the invoice was a letter asking for payment someone named Rusty.